

Strategic Plan 2022-2025



VISION:
Everyone leading meaningful and healthy lives

MISSION:
Empowering people to achieve their vision of independence, health, and wellbeing

VALUES:

- Inclusive - we value everyone and their unique perspectives and journeys
- Compassionate - we care about our clients, our staff, partners and the communities we serve
- Collaborative - we work together to support our clients and community
- Integrity - we hold ourselves accountable and are fair, trustworthy and dedicated to our mission
- Innovative - we are open to change and continuous improvement
- Genuine - we are honest, respectful and authentic with our clients, each other and our partners
- Optimistic - we believe that everyone can accomplish their goals

Amplifying Our Impact

STRATEGIC DIRECTIONS



Evolve our Services to Better Meet Client Needs



Leverage our many diverse programs to improve comprehensive, coordinated, and trauma sensitive service



Expand our presence in the field of housing for vulnerable people



Rebrand SLCS to the community



Measure the impact of our services for clients



Strengthen Our Partnerships toward Better Client Outcomes



Focus on strategic partnerships that have a direct and tangible impact on clients



Build on existing partnerships to benefit partners and our community



Enhance our Great Place to Work



Foster a culture of engagement and wellness



Implement more effective recruitment and retention strategies



Innovate our recognition, compensation and career development approaches



Optimize our Resources



Maximize utilization of financial resources to meet changing infrastructure needs



Expand our expertise and resources regarding quality improvement and data quality