



 **St. Leonard's**
COMMUNITY SERVICES
Challenge. Choices. Change.

Annual Report 2015-16

Vision

St. Leonard's Community Services is an accredited centre of excellence providing services to children, youth, adults and families in collaboration with community partners.

Mission

St. Leonard's Community Services proactively responds to evolving needs with programs and services that enable individuals and families to overcome challenges through choices that result in positive change.

Values and Beliefs

As we discharge our mission in pursuit of our vision, we adhere to the following values and beliefs:

1. A commitment to excellence in client service.
2. Respect for the dignity and diversity of our clients, staff and community.
3. Support and recognition of our staff.
4. Collaboration and knowledge exchange.
5. Accountability to our funders, clients, partners and the community.



Ju Yu, student at North Park Collegiate Vocational School presented a cheque to Brad Stark, Acting Executive Director/Director of Finance representing the proceeds from North Park's presentation of "Stopover", a student produced and directed play about a youth who faced personal struggles yet found the courage to reach out for support.

FRONT COVER:
St. Leonard's Community Services gratefully accepts a 2014 Dodge Grand Caravan from Charity of Hope and CARSTAR

President's Letter



On behalf of the Board of Directors, we would like to express our appreciation to St. Leonard's Community Services' funders and partners for their efforts in the past year. The contributions they made are extremely important and vital to this Agency.

As in the past, Agency staff have risen to the challenges they faced with heart and unflagging commitment.

The Agency continues to proactively respond to the evolving needs of our community and clients by pursuing opportunities with partners and new programs to strengthen our client service.

A special acknowledgement to all Agency clients for placing their trust and confidence in us. Their suggestions and feedback have enabled us to continue to raise the bar and strive for excellence.

Thank you for your continued support.

A handwritten signature in black ink, consisting of a stylized 'B' followed by a diagonal line.

Birkin Culp
President, Board of Directors

Message from Management Team

For the past year, the Agency has focused on improving service to clients in our surrounding community. The ultimate goal of St. Leonard's is to provide the right service at the right time to the right person. In order to achieve that ultimate goal, St. Leonard's must provide programs and services in collaboration with community partners that respond to the community's needs.

Collaboration can appear in many different ways and take many different forms. Some collaborations are formal and result in two or more organizations working together to provide direct client service. Other collaborations involve organizations working behind the scenes to discuss and plan the best course of action for a client. Another form of collaboration, probably the most common and arguably the most effective, are informal partnerships that see organizations working together creatively to provide programming and information to clients when and where they want/need it. Some of the new and exciting collaborative efforts that St. Leonard's is involved in are:

- In partnership with various community stakeholders, St. Leonard's is an active member of the Brant Community Response Team. This group of organizations works collaboratively to identify clients that require the assistance of multiple providers and plan treatments using the necessary and appropriate community supports. 24 partner agencies meet twice weekly to address the emergent needs of those most at risk in our community. Their ability to respond to these situations and present clear options to reduce risk has dramatically changed many lives for the better.
- Since February of 2016, the Brant Employment Centre has been working in collaboration with Brant Family and Children's Services (FACS). A St. Leonard's Facilitator has been able to connect with a variety of Brant FACS' programs on an ongoing basis. Seminars such as Money Management, Resume/Cover Letter and other employment based topics are delivered to young parents and youth in care. St. Leonard's also attends at the three Family Resource Centres in the community to deliver service information and support.
- In April 2016, a new collaboration with Nova Vita was established dubbed "Project Runway". St. Leonard's Employment Consultants and Job Developers support Nova Vita clients in transition through an eight week training program at Closet Couture. During this time, participants learn the basics of inventory management, merchandising, customer service and workplace safety. This is an exceptional opportunity for women to re-enter the workforce, gain experience and self-confidence.
- The Brant Community Assessment Team has remained constant in its purpose of assisting the successful reintegration of federally sentenced male offenders into the Brantford Community. The Agency works with the Brantford Police Service, Correctional Service of Canada, Salvation Army Booth Centre and members of the faith and aboriginal communities to review applications for residency. The Team's sometimes daunting task is to determine whether the applicant's risk can be safely managed and whether the community has the appropriate services and programs for the applicant while at the same time maintaining community safety.
- St. Leonard's partnership with the Grand Erie District School Board ensures that youth who have continually struggled to attend school, experience any educational success and/or feel a sense of belonging have the opportunity to experience academic success. School Board teachers work in collaboration with our Classroom Counsellors to support the student's reengagement in learning and to address some of the things that have interfered with their learning. Through this combined effort, we are able to see our students return to "regular" high school or an alternative learning environment with increased confidence and a sense of optimism for the future.

- The Early Psychosis Intervention (EPI) program is delivered through a partnership between Brant Community Healthcare System, Community Addiction and Mental Health Services of Haldimand and Norfolk, and St. Leonard's to provide intensive mental health services for those people aged 14-35, as well as their families, including assessment, consultation, education and treatment for those who are experiencing symptoms of early psychosis. Multi-disciplinary team members can help determine whether or not an individual is experiencing psychosis, and support the individual and their family to identify concerns, goals and develop plans to support wellness and recovery for up to three years.

A common sentiment among community based service providers is that, continually, agencies are required to "do more with less". The most feasible solution to this age old challenge is continued collaboration. St. Leonard's will continue to explore collaborations that both meet the needs of clients and allow for the sharing of resources among partners. At the end of the day, the goal remains in sight and that is to provide the right service, to the right person at the right time.

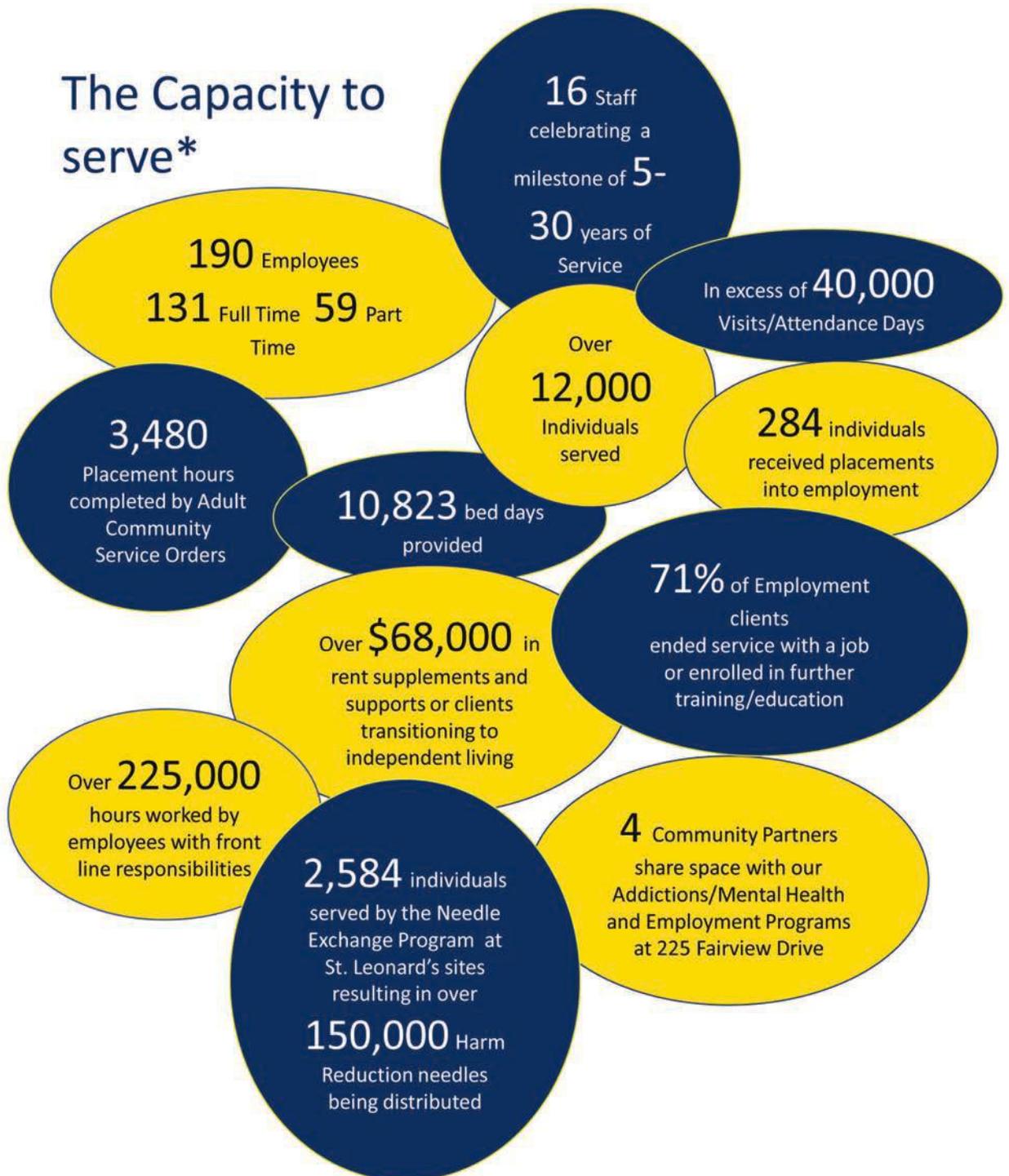
Collaborations take two to tango, and having said that, St. Leonard's is grateful to our community partners who continue to develop, participate and strengthen these collaborative efforts. The City of Brantford, Brant County and surrounding communities are blessed to have such amazing organizations providing services with the best interests of the communities they serve in mind.

Finally, the Management of St. Leonard's Community Services Inc. would like to thank the staff of the Agency. The past year, the staff have exhibited a great deal of resiliency and continue to demonstrate a tremendous amount of focus on the most important thing to our Agency, the clients.

Brad Stark, CPA, CA, Acting Executive Director, Director of Finance
Marilyn Kaus, Director of Employment Services
Sue Lefler, Director of Justice, Youth Resource Centre and Supportive Housing
Anne Coombe, Director of Clinical Services
Elaine Smith, Manager of Administrative Services
Becky Norman, Manager, Human Resources



The Capacity to serve*



• Includes statistics from Employment, Justice, Addictions/Mental Health and Housing; does not account for the same client using multiple services

ADDICTION AND MENTAL HEALTH SERVICES

Mobile Crisis Rapid Response Team (MCRRT)

Our Mobile Crisis Rapid Response Team (MCRRT) launched very successfully on September 14th, 2015. Working in close partnership with Brantford Police Service and the Brant Community Healthcare System, this model supports the community to provide the right service, in the right place, at the right time, while streamlining access to mental health crisis supports, supporting police officers during mental health calls and reducing the burden of unnecessary referrals to the emergency room.

The St. Leonard's Mental Health Specialist provides dedicated and compassionate support, along with a uniformed police officer responding to 911 calls involving a mental health crisis. This often reduces the need for the person to be taken to hospital as the Mental Health Specialist can provide the required mental health supports right on site. In some situations, a visit to hospital is necessary, but the St. Leonard's staff will accompany the client along with the police to hospital.

Prior to implementation of the MCRRT program, when police responded to a mental health crisis, the person would be apprehended and taken to hospital 58% of the time, however once at hospital and having an assessment completed, only 50% would actually be admitted. Currently when MCRRT is involved, less than 30% of people in this situation will be taken to hospital, and of those who are taken to hospital, more than 70% will be admitted, once again supporting the notion of ensuring the right supports at the right time.

As with all St. Leonard's programs, follow up is provided and appropriate referrals and connections to services are made, ensuring this program provides the person, their families and caregivers, with timely and appropriate crisis intervention. Service recipients of MCRRT include children as young as eight or nine years of age, all the way up to seniors 89 years of age, presenting with symptoms of mental health illness, substance use, behavioral disorders or acute crisis situations.

ADDICTION AND MENTAL HEALTH SERVICES

- Substance Use Services
- Concurrent Disorders Outreach Team
- Concurrent Disorders
- Begin Healing Now – Early Psychosis Intervention Family Program Brant Haldimand Norfolk
- Gambling Responsibly
- Integrated Crisis Services
- MotherVoice
- Needle Exchange Program
- Ontario Works Addiction Services Initiative
- Respite Experience
- Triple P™ (Positive Parenting Program)
- Withdrawal Management and Treatment Services
- Youth Anger Management
- Youth Walk In

Primary Locations

Addictions and Mental Health Centre

225 Fairview Drive, Unit 1,
Brantford

Withdrawal Management and Treatment Services

135 Elgin Street,
Brantford

MCRRT Client Testimonials:

"It takes much patience, understanding and skill to do the work you people are involved with – you are all angels."

Mobile Crisis Rapid Response Team (MCRRT)

Statistics 2015/16

- 972 client visits
- 365 individuals served

Crisis Clinic

Statistics 2015/16

- The Crisis Team responded to 28,994 phone calls
- The Mental Health Walk In Clinic had 1,534 contacts

Children's Mental Health Supports – Crisis and Respite

Statistics 2015/16

- 602 clients received services

"I never thought I would even need the service you are providing, but on this particular date it seems I did. I wasn't the victim, but as it turns out I was in a way I didn't foresee. More than the victim is traumatized by the event. I am very grateful for the staff for being there when they were needed the most. They were all very calming and understanding when things were at their worst. All of them were highly trained and excellent at their jobs! The job they do has got to be extremely difficult but so needed. Thank you, thank you, thank you!!"

"I always thought I was strong, but that was more than I could deal with. While talking with the MCRRT team, they didn't rush, and helped talk me right down. They called to follow up and it was so nice they were concerned about me."

"For the last five years I have had real problems with my son. At least you know somebody is out there to help you. Before you were there by yourself, you were lost, you didn't have any idea what to do. He had a mental health issue, and before it just wasn't getting solved."

"I want to extend my thanks and appreciation to you and your team for helping me regain my will to live through your kindness, patience, support, but more importantly your CBT coaching tools along with your 24/7 hands on support. Had the Police not referred me to you, I would not be here today. Their skill to immediately recognize my crisis and recommend you to me was truly life-saving. Your immediate action/contact and response to me will never be forgotten nor will I ever be able to repay you and your team, and for that I am truly sad."

"Help Me" are the hardest words in the human language to speak out loud. Once you reach that point in your life, you feel desolate, helpless, defeated, exhausted of being terrified, tired and very, very alone.

When I cried out for help, I was met with immediate response from you and your team. The way you and your team taught me to "Trust" you, to walk through my life and open up to you, then using your professional skills, you gently coached me to use those CBT skills to learn to help myself. I did not believe that I could get the confidentiality I needed to discuss my feelings. Your professionalism, compassion and patience taught me how to separate the many jumbled feelings and thoughts I was having and how to sort through them one by one.

Today, I have a renewed appreciation for life in general. I have been terrified for so long that it was second nature to me. That was not living. Through this terror, I have been dealing with my Multi-faceted PTSD, Agoraphobia, Depression, and Pain. Your Clinical methods are working for me and definitely will for others.... I will always be appreciative and I will always recommend you to anyone I suspect of being in Crisis."



Assessment and Treatment

- Substance Use, Concurrent Disorders, Withdrawal Management and Problem Gambling

Statistics 2015/16

- 1,412 clients received services
- 63% male and 37% female
- 4% were 17 and under
- 17% were 18-24 years
- 35% were 25-34 years
- 21% were 35-44 years
- 14% were 45-54 years
- 7% were 55-64 years
- 2% were over 65 years

JUSTICE SERVICES

JUSTICE SERVICES

- Anti-Shoplifting
- Adult Pre-Charge/Federal Diversion Programs
- Attendance Centre
- Back on Track
- Bail Verification and Supervision Program
- Case Management
- Community Service Orders
- Direct Accountability Program
- Peter Willis Residence
- Stop Shop Theft
- Youth Extrajudicial Measures/Sanctions
- Youth Justice Family Counsellor Program
- Youth Mental Health Court Worker Program
- Youth Support Program

Locations

Adult Justice Services
12 Market Street

Youth Justice Services
133 Elgin Street

Peter Willis Residence
19 Buffalo Street

Needle Exchange Program
133 Elgin Street

The Agency continues to provide community based and residential environments to youth and adults involved in the legal system. Our Youth Justice Family Counsellor Program is a new youth community based option provided through funding from the Ontario Youth Action Plan.

Through our work with youth involved in the Justice system, we have observed firsthand how this can significantly impact the family's ability to function. Parents may "blame" the youth for the issues occurring in the family and often feel a great deal of stress and helplessness over the situation.

Our goal is to provide supportive counselling to the youth and their family to increase their ability to engage with each other in healthy and positive ways, thereby reducing stress levels and promoting resilience. The program also provides assistance to the youth and their family to navigate the Justice system, sharing information about other community resources, supports and services and providing appropriate referrals to address risk factors.

After addressing basic needs, the Counsellor works with the family to identify strengths and needs in order to develop a collaborative service plan that will address both criminogenic needs and support adaptive youth/family functioning. Prior to the end of service, the Counsellor provides assistance to ensure the youth and their family are able to successfully transition to other support services.

"On behalf of our family, we would like to say how pleased we are with the family counselling program so far. The Counsellor has gone above and beyond to support, advice and ongoing support for our child; and for our family as well. He has helped our child get to his appointments when we are unable to get him there also. This was a tremendous help.

The Counsellor keeps in constant touch with us, for updates, to see how we are doing. And we can reach him anytime we need to talk which has been wonderful! The Counsellor also helped to put our child in touch with the Youth Employment Program, also offered through St. Leonard's. Through this program, our child was able to gain useful information and resume building tools that will help him when he goes out to find a job

We are very grateful for the help that has been given to our family, and hope to continue working with the Counsellor!"
Participant Parent



JUSTICE SERVICES STATS 2015/2016

Bail supervised 142 releases and provided 287 verifications to the courts.

227 referrals to the Direct Accountability Program resulted in \$2,800 in charitable donations and \$7,200 in restitution to victims.

174 referrals to Pre-Charge Diversion and 138 successfully completed their sanctions.

Federal Diversion served 40 youth and adult clients with 30 successfully completing.

Case management served 65 individuals.

65 referrals to the Adult Community Service Order Program and 3,480 hours completed.

Brantford Police Service and Brant OPP referred 120 youth to Extrajudicial Measures and 49 youth referrals to the Extrajudicial Sanctions Program.

40 EJS and 104 EJM participants successfully completed their negotiated sanctions.

22 referrals to the Youth Support Program.

The Youth Mental Health Court Worker received 32 referrals (diversion and resource). 17 successfully completed their diversion plan.

The Brantford Community Assessment Team reviewed 113 applications for residency and 55 applicants were offered residency support with 28 accepted to Peter Willis Residence.

HOUSING SERVICES

HOUSING SERVICES AND LOCATIONS

- (John) Renwick House
144 Chatham Street
Brantford
- Sally Laidlaw House
75 Albion Street
Brantford
- Learning Centres
133 Elgin Street
Brantford
- Supportive Housing
Units located throughout
Brantford
- Youth Resource Centre
331 Dalhousie Street
Brantford

Youth Resource Centre

The Agency offers a continuum of social housing services responding to homelessness through to independent living. As part of this continuum, the Youth Resource Centre provides emergency, short and long-term accommodation for homeless or at risk of homelessness youth aged 15 to 19.

Since the Youth Resource Centre opened its doors in 2001, we have had the privilege of serving approximately 1,900 youth. Many of our clients have mental health issues, substance use concerns, involvement in the criminal justice system, poor school attendance and their home life may be chaotic which in turn can place their housing at risk or has resulted in homelessness.

The program gave me a chance to work on my problems and get a job. Not the greatest job but I'm young and I know I'll be able to do better. I appreciated the help the staff gave me. I appreciate the fact that I have a decent place to live." YRC Client

Our goal has been and continues to be supporting youth to achieve their goals by providing them with opportunities to develop skills so that they can confidently transition to semi-independent or independent living or return home to live with family. However, we recognized that it was time to find new and more effective ways of helping our clients realize their goals. Months of consultation with clients, former clients, staff and researching best practices allowed us to create a new Youth Resource Centre.

"Friends recommend I come here, I appreciate it. It's better than other programs." YRC Client

The foundation of the new program is based on support (lots of support) and structure in order to help our clients learn to navigate the world we live in and achieve success. Clients earn points for checking in daily with staff, attending instrumental (soft) lifeskills and interpersonal (hard) lifeskills groups and meeting weekly with their Counsellor. Clients can use their points for later curfews, overnight visits, later bedtimes and bedroom time.

"YRC staff changed my life. When staff showed me college courses it motivated me and gave me direction. With their help, I will be starting an Electrical Engineer course at college in the fall of 2016." YRC Client

At home I was never able to focus on school or my issues; I always fought with my dad. I like it here; I can focus on me with your help." YRC Client

"Thank you for supporting me. I appreciate your listening ears and supportive ideas. You make this world a better place." YRC Client

Making dramatic changes is never without some risk, however we are committed to providing the very best experience for our clients and to ensure that we are able to maintain this commitment, we continue to regularly seek from our clients and staff.

"The staff are amazing, no matter what, you guys we are a family that we are never going to forget because you guys are like the older brothers and sisters we never had to look out for us. So thank you and keep doing what you are doing." YRC Client



HOUSING Statistics 2015/2016

- 113 homeless youth used the Youth Resource Centre (YRC) residential services.
- 58% of YRC youth identified the reason for admission was due to parental conflict.
- 28% returned home to live with family.
- 29 clients participated in a program D&A Seeds substance use awareness.
- 100 youth accessed a safe bed.
- 20 youth were in the care of a Children's Aid Society or stayed longer than 3 months.
- 1,376 check-ins were completed with clients residing at the YRC.
- 15 Individuals were served by Addictions Supportive Housing and 11 by Supportive Housing Ontario Works.
- 50 individuals were served by Sally Laidlaw House and Renwick House.
- 16 students were enrolled in the Learning Centres.
- Funding through Brant Food for Thought continues to provide healthy eating and food choices to our students.

Resources and Information

- Computers, Internet, faxing, copying, email, phones, voicemail
- Print and electronic resources
- Information seminars
- Online assessments and training (i.e. WHMIS, Health and Safety)

Assisted Services

- Assisted job search
- Career decision-making
- Job developing
- Second Career Applications

Youth Employment Programs

- Youth Job Connection
- Youth Job Connection: Summer
- Youth Job Link

Employer Services

- Job postings, resume collection
- Candidate screening
- Employer resources
- Canada-Ontario Job Grant



- Training placements
- Youth training placements
- Job fairs and recruiting assistance

Programs discontinued in 2015

- Summer Jobs Service (MTCU)
- Jobs for Youth (MCYS)

EMPLOYMENT SERVICES

We were very proud to receive funding for new Youth Employment programs in 2015

Of course, we continue to effectively serve individuals of all ages with their job search, placement and training needs.

These new programs were envisioned by the Ministry of Training, Colleges and Universities (now known as the Ministry of Advanced Education and Skills Development) in 2013 as part of the Youth Jobs Strategy. Youth Job Connection and Youth Job Link were introduced in fall of 2015.

Youth Job Connection

Serving youth between the ages of 15-29, Youth Job Connection (YJC) offers intensive supports beyond our traditional employment services. Youth attend paid pre-employment training (minimum of 60 hours) to gain skills and prepare to be successful in the workforce. This training is personalized to the needs of the individual and could include learning skills in communication, problem solving, teamwork and many other options. Referrals to other supportive community services round out the skills development available to participants.

Once pre-employment training is complete, participants are placed with local businesses to learn on the job and gain valuable experience and references.

The year-round program is aimed at youth not in school, employment or training and the second stream serves high school students in finding summer employment.

Youth Job Link

Youth Job Link is designed to help youth, including students, aged 15 to 29, who do not face significant barriers to employment, but who could benefit from some extra help to plan their careers and transition to the labour market. This assistance includes:

- Career exploration services
- Career management services to improve readiness for the labour market, and;
- Job search, readiness and employer matching assistance to connect youth with employment opportunities including summer jobs.

Testimonials from Employment Services clients:

"I have successfully gained retail and horticultural skills but I have also gained skills regarding teamwork and customer service.

Youth Job Connection client

"I liked the placement. I feel that I achieved confidence. I nailed my customer service skills. I learned a lot from cake decorating.

Youth Job Connection client

"... I'd like to thank you for all your help and advice. You made a very difficult time a little more manageable to deal with. It was good to have an impartial third party to talk to. You have a great personality and were easy to talk to. I can't say enough good things about you!!! Thank you so much for all you did for me!"

Assisted Job Search client

"I really need to thank you for putting in all the effort you have towards me and my overall success, I know at times it was not easy and there were a lot of bumps along the way but you always kept me on track with a big smile and lots of encouragement and words could never truly express how appreciative I am of you and how much you being a part of my life improved my overall quality of life, so thank you from the bottom of my heart.

Assisted Job Search client

"I wanted to thank you. You have been so sweet and supportive. I was a mess the first time we met, I think I was having an anxiety attack the whole time, all sweaty and heart racing. You made me feel safe, and in good hands. From that great start, I have felt stronger and more capable each day. I made it through my first week of training. Damn it's hard, but fantastic!!

Second Career client

"Services were great. Very helpful and enthusiastic staff. Felt welcome and optimistic after all interactions."

Placement client

"Everything has been very straight forward, friendly and helped the business considerably. Thank you so much."

Placement Employer

"This experience was a positive one as the services I offer require an extensive amount of training and supervision while staff get to know our clients and because of this placement it allowed me to complete this one on one training giving it the amount of time needed for both staff and clients

Placement Employer

Services available at:

Brant Employment Centre
225 Fairview Drive,
Brantford

Caledonia Employment
Centre
1-11 Argyle Street N.,
Caledonia

Dunnville Employment Centre
208 Broad Street E.,
Dunnville

Statistics 2015/16

- 94% client satisfaction rate
- 100% employer satisfaction rate
- Combined activity (3 sites):
 - 16,000 visits to our resource centres
 - 5,676 individuals attended seminars
 - 2,515 individuals received personalized employment counselling
 - 284 individuals received placements into employment
 - 71% exited service employed or in training/education
 - 79 Second Career applications submitted
 - 80 Canada-Ontario Job Grant applications approved providing 161 individuals with specialized workplace training

A picture's worth a thousand words.....



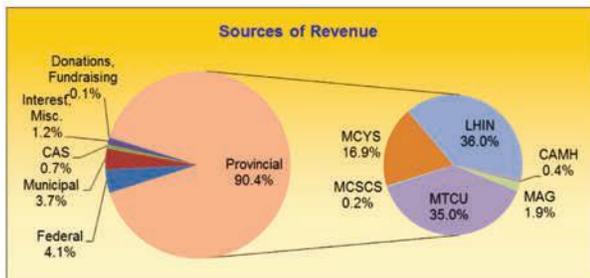
DIRECTOR OF FINANCE’S REPORT

The 2015/2016 fiscal year resulted in a second consecutive year of healthy financial results for the Agency. Revenues increased slightly over the previous year due to increased programming for Employment programs and the introduction of the Brantford Mobile Crisis Rapid Response Team funded by the Local Health Integration Network. Current year funding and surpluses also allowed for significant investment in capital assets for the future of the Agency including a new Human Resources Information System (HRIS), three vehicles for the use of transporting staff and clients, accessibility upgrades to two properties and significant IT upgrades that increase the safety and security of the Agency’s data. 2015/16 represented the second consecutive year of surplus after three consecutive years of significant deficits. A goal of the Agency over the past couple years has been to improve the overall cash position in an effort to provide the Agency with a sense of comfort regarding unexpected situations that may arise. In the past two years, due to significant cost saving measures, the cash position of the Agency has increased by 86% from \$573,106 to \$1,065,124 at the end of March 2016. Some of this cash remains in restricted funds, however the restricted balances have been fairly consistent over the past couple years.

From an administrative standpoint, the Agency continues to focus on efficiencies with the end goal being to reduce paper output and eliminate processes that add minimal value to the overall finances of the organization. As a result, as mentioned above, the Agency purchased a new HRIS that when fully implemented will streamline payroll processes by eliminating much of the manual data entry and also eliminate any paper currently produced by payroll. However, the most beneficial component of the new HRIS will be the ability of Supervisors, Managers and Directors to monitor staffing levels on a real-time basis further ensuring that both cost control and appropriate client service levels are maintained.

For 2016/17, the Agency will continue to invest in its staff wherever possible, which includes professional development opportunities, infrastructure and information technology in an effort to help staff be as productive as they can be. In the end, the more tools that staff have to make certain aspects of their job easier, the more time they will have to focus on providing quality client service, which of course is the Agency’s Mission.

Similarly, in 2015/16, the Agency changed financial institutions which will result in much more efficient banking services and continued use of online and electronic transactions.



The summarized financial statements to the right show the revenue for the Agency has increased slightly and remain at \$11.4 million. Salaries and wages overall account for 61% of the expenses which is consistent with the previous year.

Audited financial statements are completed and available upon request. Thank you to our donors and funders for their continued support that allows the Agency to provide the much needed services that St. Leonard’s delivers for our community.

The pie chart to the left graphically depicts the breakdown of Sources of Revenue for the Agency in the 2015-2016 fiscal year. The provincial government ministries continue to be the largest funder at 90.4% vs 88.7% in the previous year.

St. Leonard’s Community Services Unaudited Summary Financial Statements For the year ended March 31, 2016	
Balance Sheet	
	2016
Assets	\$ 3,135,923
Liabilities	2,120,099
Net assets	1,015,824
Liabilities and Net Assets	\$ 3,135,923
Statement of Operations	
	2016
Revenues	
Government funding	\$ 11,247,147
Other community agencies	122,150
Donations/fundraising	1,851
Interest/sundry	117,515
	\$ 11,488,663
Expenses	
Salaries and benefits	\$ 6,966,117
Operating expenses	4,329,561
	\$ 11,295,678
Surplus (Deficit)	\$ 192,985

Board, Management, Funders, Partners

2015/16 – BOARD OF DIRECTORS

Birkin Culp – President
Lawrence Brock – Vice President
Robert Parker – Secretary/Treasurer
Susan Barberstock
Karen Boughner
Geoff Edge
Merv Hughes
Bill Keighley
Eileen MacKenzie
Sarah McClelland
Alisdair Miller
Michael Sciberras
David Tsuchida

William Harrow (Legal Counsel)

MANAGEMENT TEAM

Brad Stark, Acting Executive Director/Director of Finance
Anne Coombe, Director of Clinical Services
Marilyn Kaus, Director of Employment Services
Sue Lefler, Director of Justice, Youth Resource Centre
and Supportive Housing
Becky Norman, Manager of Human Resources
Elaine Smith, Manager of Administrative Services

DONORS

We thank all donors, but with the privacy legislation put into effect as of January 1, 2004, we are unable to publish the names of donors without written consent.

FUNDERS

Brant Community Foundation
Brant Family and Children's Services
Canada Mortgage and Housing Corporation
Centre for Addiction and Mental Health
City of Brantford
Correctional Service of Canada
Employment and Social Development Canada
Local Health Integration Network
Ministry of Advanced Education and Skills Development
Ministry of Children and Youth Services
Ministry of Community and Social Service
Ministry of Community Safety and Correctional Services
Ministry of Health and Long-Term Care
Ministry of the Attorney General
Ontario Works
The Home Depot Canada Foundation

PARTNERS

Alzheimer's Society of Brant, Dementia Alliance
Best Western Brantford Hotel and Conference Centre
Brant Community Healthcare System
Brant County Health Unit
Brant County Ontario Provincial Police
Brant Mutual Insurance Company
Brant Skills Centre
Brantford Medical Centre
Brantford Police Service
Brantford YM-YWCA
Brantwood Community Services
Canadian Mental Health Association
Children's Aid Societies
Circle Square Ranch
City of Brantford
Community Addictions and Mental Health Service
Haldimand Norfolk
Conestoga College
Contact Brant for Children's & Developmental Services
Dr. Shreekant Sharma
Dr. David Templeman
Environmental Safety Products
Family Counselling Centre of Brant
Fanshawe College
Grand Erie District School Board
Grand River Community Health Centre
Grand River Council for the Aged
Grand Valley Educational Society
Haldimand County
Haldimand Norfolk Literacy Council
Haldimand-Norfolk REACH
Haldimand-Norfolk Social Services
Lansdowne Children's Centre
Literacy Link South Central
Local Crown Attorneys
Mohawk College
Moore's Clothing For Men
Norfolk General Hospital
Nova Vita Domestic Violence Prevention Services
Office of Dave Levac, MPP – Brant
Office of Phil McColeman, MP - Brant
Ontario Early Years Centre
Ontario Lottery and Gaming
Safe Brantford
Salvation Army – Booth Centre
Welcome In and Resource Centre
Why Not Youth Centres
Wilfrid Laurier University
Woodview Children's Mental Health and Autism Services
Workforce Planning Board of Grand Erie
YMCA Immigrant Settlement Services

YEARS OF SERVICE AWARD WINNERS

5 Years

Kristy Cole
Melinda Ferraccioli
Kristy Iezzi
Karen Marion
Alan McSpadden
Betty Racine
Lindsay Serbu
Danielle Teasdall
Mike Van Vliet

10 Years

Kim Woodward

15 Years

Christine Beaudry
Kerry Ireland

20 Years

Bruce Barrett
Marion Bristo

25 Years

Elaine Smith

30 Years

Dalt McDole

SERVICES

Addictions and Mental Health

Addiction Services
Begin Healing Now – Early Psychosis Intervention Family Program Brant Haldimand Norfolk
Concurrent Disorders
Concurrent Disorders Outreach Team
Early Intervention in Psychosis Brant Haldimand Norfolk
Gambling Responsibly
Integrated Mental Health Crisis Services
Mobile Crisis Rapid Response Team
MotherVoice
Needle Exchange Program
Ontario Works Addiction Services Initiative
Respite Experience
Triple P™ (Positive Parenting Program)
Youth Anger Management
Youth Walk In

Housing

(John) Renwick House
Sally Laidlaw House
Learning Centres
Supportive Housing
Youth Resource Centre

Justice

Anti-Shoplifting
Adult Pre-Charge/Federal Diversion Programs
Attendance Centre
Back on Track
Bail Verification and Supervision Program
Case Management
Community Service Orders
Direct Accountability Program
Peter Willis Residence
Stop Shop Theft
Youth Extrajudicial Measures/Sanctions/Federal
Youth Justice Family Counsellor Program
Youth Mental Health Court Worker Program
Youth Support Program

Employment

Brant Employment Centre
Caledonia Employment Centre
Dunnville Employment Centre
Providing following services:
- Resources and Information
- Assisted Job Search
- Job Matching and Placement Incentive
- Second Career
- Itinerant Services
- Canada-Ontario Job Grant
- Youth Job Connection
- Youth Job Connection: Summer
- Youth Job Link



Challenge. Choices. Change.

P.O. Box 638, 133 Elgin Street, Brantford, ON N3T 5P9

Phone: 519-759-8830 • Fax: 519-759-8156

Email: info@st-leonards.com

Website: www.st-leonards.com